



## Notification Regarding Passenger Reaccommodation

Dear passengers,

Some of you have already been notified regarding the reaccommodation of certain flights. This is due to aircraft maintenance works that have been delayed and exceeded the planned timeframe, because of a shortage of specialized personnel.

Therefore, DAN AIR has no control over this process. We promised to commence operations with a second aircraft starting from May 1st, but the technical inspection of the aircraft is preventing us from keeping our promise.

It's important to mention that we are only discussing reaccommodated flights, meaning flights rescheduled to different days than originally planned. Under no circumstances are we discussing canceled destinations.

We understand that these changes will cause discomfort for you, but passenger safety remains our main priority. We apologize for any inconvenience caused and would have liked to do more for you in this challenging situation.

### **Solutions for Reaccommodated Passengers**

Passengers affected by these reaccommodations have two options:

1. They can book another flight free of charge to the same destination or choose a flight to a destination operated by DAN AIR within the same country.
2. They can request a refund for the unused segments.

Our Customer Relations Department will ensure that these requests are addressed within a reasonable timeframe.

### **Reaccommodated Flights**

Flights affected by reaccommodation are those with travel dates between May 1st and May 13th. All the passengers affected by these changes have already been notified.





If our partner contracted for aircraft technical checks and maintenance keeps their promise, we will be able to commence operations with the second aircraft from Bacău International Airport, as per the announced schedule, starting May 15th.

Respectfully,  
DAN AIR Team

